

ADVA’s mission is to be an innovation leader focused on our customers’ experience and building better networking solutions.

ADVA understands that quality of processes, products and services is not only measured by interested parties/stakeholders, it is defined by them. Therefore, we continually strive to understand and meet their needs and expectations.

ADVA recognizes its commitment to provide all stakeholders with appropriate policies and objectives that ensure adequate controls over its activities.

We are committed to comply, as a minimum, with all legal, regulatory and other requirements and to provide our employees with resources to establish, implement, document, maintain and improve our integrated management system. This management system is intended to identify, eliminate, reduce and mitigate risks to the operations of business and to ensure that objectives and targets are set to achieve these goals.

The corresponding quality management system (QMS), environmental and energy management system (EMS and EnMS), business continuity management system (BCMS) and sustainability objectives are set by using the provided framework below:

- ▶ The international standards ISO9001/TL9000, ISO14001, ISO50001 and ISO22301 are baselines for our certified QMS, EMS, EnMS and BCMS comprising ADVA’s integrated management system. ADVA continuously strives towards excellence in process, product and service quality, protection of the environment, improved energy performance and to assure business continuity;
- ▶ ADVA is committed to communicating this policy to employees and stakeholders, which creates both awareness and responsibility for quality, business continuity, information security, and environment, energy and sustainability;
- ▶ Commitment to customer satisfaction, customer experience and continuous improvement are the pillars of the performance of ADVA’s integrated management system. Cross-functional teams, guided by a steering committee, drive improvement projects in support of our strategies;
- ▶ Data-driven business processes with well-defined ownership, controlled by critical-to-quality and critical-to-business parameters in all areas are supported by ADVA’s risk management system;
- ▶ ADVA’s business continues to grow through delivering the highest process, product and service quality to customers;
- ▶ Our external partners share our efforts to excel in quality, environmental, energy, business continuity and sustainability aspects, including procurement of energy-efficient, green products and services and green energy. External providers are evaluated by a supplier assessment system and concurrently supported in their development;
- ▶ Management reviews, measurements, internal audits and controls of any changes to our products, processes, activities or services that may impact quality, environment, energy, business continuity and/or sustainability are thoroughly planned and executed. This ensures the continuing suitability, adequacy and effectiveness of the integrated management system, aligned with ADVA’s strategic direction;
- ▶ Products are being developed and produced with a focus on sustainability, recognizing their environmental, energy, raw-materials, hazardous-substances and social impacts while monitoring the quality performance throughout their lifecycle;
- ▶ ADVA is committed to reducing carbon emissions in line with our SBTi targets, and to save and protect water where possible;
- ▶ ADVA is committed to fulfilling its duties as an employer to protect the health, safety and welfare of its employees, visitors and others who may be affected by its undertaking;
- ▶ ADVA has implemented an information security organization which maintains, improves and controls all information security measures in relevant product lifecycles and business processes. Those measures include a global employee awareness program which is key to the success of the information security;
- ▶ Requirements, objectives and these guiding principles are reviewed on a regular basis and are improved as needed to ensure compliance.



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